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SNMP Informant™

Release Notes

Release 2008.2



SNMP
Informant

"GET more out of Windows!"

**Windows SNMP support for
industry standard Network
Management Systems**

www.snmp-informant.com

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Release Notes

This document includes release notes for SNMP Informant™.

New Features

This section lists features added since the last release of this product.

Release 2008.2

ID	Product	Summary
1	SI-ALL-ALL	Created new Release Notes document to replace the previous ChangeLog.txt files
2	SI-ALL-ALL	Consolidated all the SNMP Informant products into a single installation package.
3	SI-ALL-ALL	A consolidated mib.bin files is provided from all the Microsoft and SNMP Informant MIB files.
4	SI-PDH-ADV	Added additional MIB entries which are available in Microsoft Windows Server 2008.
5	SI-PDH-ADV	Updated the MIB file description fields based on the descriptions provided in Microsoft Windows Server 2008.
6	SI-PDH-Citrix	Added new agent to support monitoring Citrix Presentation Server performance counters.
7	SI-WMI-Citrix	Added new agent to support monitoring Citrix Presentation Server WMI classes
8	SI-PDH-Exchange V2	Added new agent to support monitoring Exchange 2007 performance counters.
9	SI-PDH-SQLServer V2	Added new agent to support monitoring SQL Server 2005 and SQL Server 2008 performance counters.
10	SI-WMI-HyperV	Added new agent to support monitoring Microsoft Windows Server 2008 Hyper-V virtualization product
11	SI-WMI-Exchange	Added new MIB entries which are available the Microsoft Exchange 2003 WMI classes.
12	SI-WMI-ALL	Added fault-tolerant features to all WMI agents. Previously, if the WMI subsystem did not return from a function call, then the SNMP Service itself would stop responding to any SNMP requests. Now the agent will abort a query if the WMI function does not return within 4.25 seconds. See references to the WMIFunctionTimeout registry setting in the Installation and Configuration guide for more information.
14	SI-WMI-ALL	Redesigned various parts of the WMI agents to greatly reduce response times. As a result on the average, SNMP requests should respond 10 to 20 times faster than in the previous version.

Release 2008.1

ID	Product	Summary
1	SI-PDH-ALL	Fixed a bug where the SNMP Service would hang while uninstalling the SNMP Informant agent or stopping the Microsoft SNMP service.
2	SI-PDH-ADV	Added memoryCommitLimitKBytes and memoryCommitLimitMBytes to support greater than 32-bit memoryCommitLimits.
3	SI-PDH-ADV	Added performance counters which are available in Windows Vista.
4	SI-PDH-BIZTALK	Updated agent with performance counters available in Microsoft BizTalk Server 2006.
5	SI-PDH-ISASERVER	Updated agent with performance counters available in Microsoft ISA Server 2006.
6	SI-WMI-OS SI-WMI-Exchange	Added fault-tolerant features to agents that have a "Helper Service". If the helper service does not respond to a SNMP request within 4.5 seconds, then the query will be aborted. See references to the HelperResponseTimeout registry setting in the Installation and Configuration guide for more information.
7	SI-WMI-HW	Added Win32_Processor entries for L3CacheSize, L3CacheSpeed, NumberOfCores, and NumberOfLogicalProcessors which are new for Windows Vista.
8	SI-WMI-OS	Added oscsAutomaticManagedPagefile, oscsNumberOfLogicalProcessors, oscsPCSystemType, and win32WinSATTable which are new to Windows Vista.

Deprecated Features

This section describes deprecated features and lists equivalent features that accomplish the same result, if relevant. Any use of a deprecated feature should be discontinued as it may be removed in a future release. You should avoid becoming dependent on deprecated features and become familiar with the equivalent feature.

Release 2008.2

ID	Product	Summary
1	SI-ALL-ALL	Prior to this release, the installer program would check and disable agents which have no related product installed (e.g., SNMP Informant SQLServer agent would be disabled if Microsoft SQLServer is not installed). Starting with this release the installer program will no longer check and disable agents during the installation.
2	SI-PDH-SQLServer	The SQLServer PDH agent is now deprecated. It will be provided to support Microsoft SQLServer 2000. The SNMP Informant SQLServer V2 PDH agent should be used for Microsoft SQLServer 2005 and SQLServer 2008 database servers.

Release 2008.1

ID	Product	Summary
1	SI-PDH-EXCHANGE	Marked databaseTable and databaseInstancesTable obsolete since these are really operating systems performance counters and have been moved to the advanced agent.

Closed Issues

The table in this section list issues that were closed in the named releases.

Release 2008.2

ID	Product	Summary
1	SI-PDH-ALL	SNMP Informant PDH agents will no longer generate an error in the Windows Event Log if a PDH negative value calculation occurs; However, a general error will be reported back to the SNMP Managing Station and the PDH object will be removed from the cache. The next query will regenerate a new PDH object for future calculations.
2	SI-ALL-ALL	Set the version number of all agents to 2008.2. Previously each agent had a separate version number and did not correlate with the bundled version number.

Release 2008.1

ID	Product	Summary
1	SI-PDH-ALL	Fixed a problem that occurs only in 64-bit compilations and multiple instances with the same name. On the 64-bit agents, instance name would show up as svchost351 instead of svchost#1.
2	SI-PDH-ADV	Multiplied IDiskAvgDiskQueueLength, IDiskAvgDiskReadQueueLength, IDiskAvgDiskWriteQueueLength, IDiskAvgDiskSecPerRead, IDiskAvgDiskSecPerTransfer, IDiskAvgDiskSecPerWrite, pDiskAvgDiskQueueLength, pDiskAvgDiskReadQueueLength, pDiskAvgDiskWriteQueueLength, pDiskAvgDiskSecPerRead, pDiskAvgDiskSecPerTransfer, and pDiskAvgDiskSecPerWrite by 1000 to provide useful gauge value since these values are common fractional (less than 1)."
3	SI-PDH-ALL	Performance values above 100 (for example, values measuring the Processor load on multiprocessor computers) were capped to 100. This did not match the Windows Performance Monitor which allowed values over 100 if a cumulative load was more than one CPU (for example, a 4-way CPU system having 100% of a load on all CPUs would be 400). Modified the code so that SNMP Informant would match the Windows Performance Monitor and will not cap the performance values to 100.

4	SI-PDH-ALL	Fixed a bug where the Windows SNMP Service would not continue onto the next agent when the end of the MIB was reached.
5	SI-WMI-Exchnage	Fixed a bug where the SNMP Informant Exchange Helper agent would get into an infinite loop upon hitting Microsoft error condition.
6	SI-WMI-OS	Modified ospsKernelModeTime, ospsOtherOperationCount, ospsOtherTransferCount, ospsReadOperationCount, ospsReadTransferCount, ospsUserModeTime, ospsWriteOperationCount, ospsWriteTransferCount, ostdElapsedTime, ostdKernelModeTime, ostdUserModeTime to be Counter64 rather than WtcsDisplayString.

Known Issues

The table in this section lists known issues in this release.

Release 2008.2

None identified at the time of release.

Release 2008.1

ID	Product	Summary
1	SI-PDH-ALL	SNMP Informant PDH agents would generate a PDH Negative Value Calculation error in the Windows Event Log on a routine basis.